

PRIORITIES

Mental Health

Severe mental illness emergencies, suicides, adolescent mental health, lack of trauma-informed care, lack of culturally diverse providers and social-emotional support

Economic Security

Addressing social determinants of health in health care settings, especially focusing on food insecurity, living wages, and housing

Maternal/Child Health

Infant mortality and breastfeeding among Black women, traumatic stress in children, not enough children enrolled in preschool

Healthcare Access/Delivery

Specifically, transportation, experiences with providers, provider diversity and cultural sensitivity, linguistic issues, access to specialty care

Mental Health Priority

Objective 1: Increase awareness of trauma informed principles amongst BCHO and community healthcare providers	
Strategy	Lead
Develop a trauma informed learning community with representatives from different staff from a variety of BCHO departments	Trauma Informed Care Collaborative (TICC)
Identify a group of trauma informed champions throughout the hospital that can support staff in implementation of trauma informed principles	Trauma Informed Care Collaborative (TICC)
Provide 2-3 trainings per year to BCHO and other community health providers on trauma informed care	Trauma Informed Care Collaborative (TICC) Internal Trauma Transformed Team
Objective 2: Increase the number of culturally diverse mental health providers and awareness amongst mental health providers of needs of various cultural communities served at BCHO	
Strategy	Lead
Develop and implement workforce development pathways for adolescents and new professionals who represent underserved cultural and ethnic communities	Trauma Informed Care Collaborative (TICC) Center for the Vulnerable Child Div of Mental Health and Child Development
Expand cultural humility trainings at BCHO	Leanna Lewis Center for Community Health and Engagement
Implement 2-3 brown bag lunches for BCHO staff focused on strengthening services to underserved cultural communities in collaboration with representatives from those communities	Sharon Leno
Objective 3: Increase BCHO's focus on preventative mental health services focused on anticipatory guidance	
Strategy	Lead
Increase parent education and support group offerings for BCHO children, youth, and parents	Social Services Palliative Care
Expand behavioral health/developmental integration in primary care through team-based care	Erica Torres Shelly Nakaishi
Develop and distribute written materials on impact of trauma on children to BCHO staff	Dr. Petra Steinbuchel
Objective 4: Increase awareness of mental health needs of adolescents	
Strategy	Lead
Provide training to BCHO staff and community healthcare professionals on screening, prevention, and awareness of suicide and homicide in the adolescent population	Barbara Staggers/Community Crisis Response Team Div of Mental Health and Child Development

Maternal Child/Health

Objective 1: Increase education/awareness of the impact of trauma on children	
Strategy	Lead
Develop and market a broader trauma prevention campaign throughout the hospital	Trauma Informed Care Collaborative (TICC)
Develop a summit on trauma informed care with UCSF partners	Center for Community Health and Engagement SF Center for Community Engagement
Expand training and consultation to school based behavioral health care sites on trauma and impact on adolescents	Saun-Toy Trotter
Objective 2: Increase the number of BCHO patients referred to preschool/headstart programs	
Strategy	Lead
Provide outreach throughout the hospital on the importance of preschool and how to access preschool slots for patients	Spread the Word Susan Yee

Economic Security

Objective 1: Improve food security with the overarching goal of better health for BCHO patients and their families	
Strategy	Lead
Increase screening for food insecurity throughout the hospital	Center for Community Health and Engagement
Provide pop up Food Farmacies for BCHO patients	Center for Community Health and Engagement
Increase awareness around food prescriptions and the pathways to refer families for healthy and nutritious foods	Center for Community Health and Engagement
Objective 2: Strengthen BCHO's role in impacting third grade reading levels in Oakland by partnering with schools and libraries and building upon existing early literacy strategies	
Strategy	Lead
Increase opportunities for read-a-thons, book fairs, and book give-aways	Center for Community Health and Engagement Spread the Word
Partner with the library to increase library usage and library cards for BCHO patients	Center for Community Health and Engagement Spread the Word
Objective 3: Create a framework for including financial coaching into health care visits	
Strategy	Lead
Train residents to incorporate referrals to financial coaching into health care visits	Center for Community Health and Engagement
Evaluate impact of financial coaching on children's health and development	Center for Community Health and Engagement

Healthcare Access/Delivery

Objective 1: Improve access to getting to medical appointments for children and families	
Strategy	Lead
Improve signage for CHO BART Shuttle	
Expand Telehealth options	EPIC/HIS
Pilot FETCH transportation	Center for Community Health and Engagement
Educate hospital personnel on Alameda Alliance transportation reimbursement	Center for Community Health and Engagement
Objective 2: Strengthen family centered care	
Strategy	Lead
Expand FINDconnect platform and resources to more hospital departments	Center for Community Health and Engagement